

ZEUS[®] SAAS

DIGITIZATION

IN THE ISGUS

CLOUD

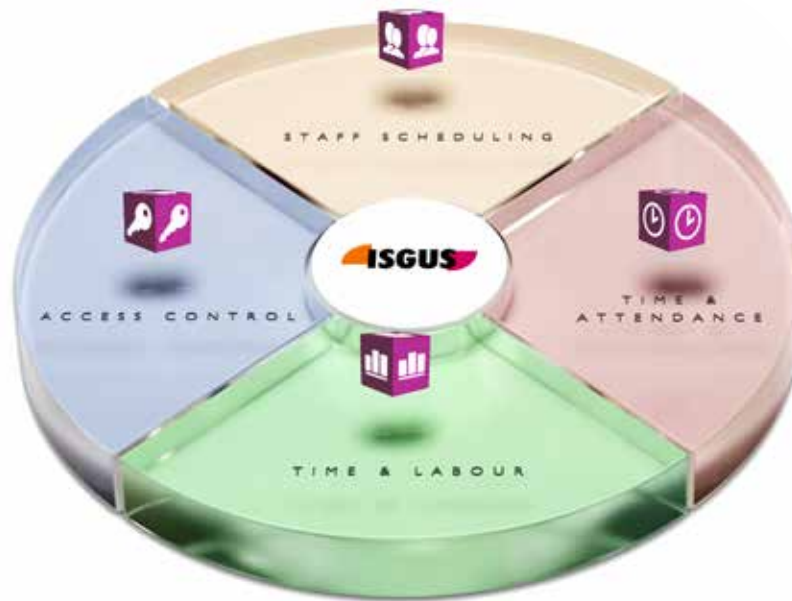


T&A ACCESS STAFF SCHEDULING PDC OUTSOURCING AS SOFTWARE AS A SERVICE



ALWAYS AHEAD IN TIME

This is also true when it comes to Software as a Service. In fact, ISGUS is the first provider to offer with ZEUS® eXperience a professional T&A solution plus all relevant modules required for an efficient digital workforce management not only on-premise but also as Software as a Service (SaaS) in the ISGUS cloud.



SaaS: Focus on your core business and achieve substantial cost savings

With ZEUS® eXperience, ISGUS develops a professional solution based on perfectly harmonised hardware and software components. Due to the modular concept, the different modules for time and attendance including web-based clients and workflows, production data capture, job costing, staff scheduling and access control can be easily combined and complemented as required. Thanks to our comprehensive experience and know-how in each of these fields, our modular solution proves practical relevance and supports you sustainably in the realignment of your digital time management.

ZEUS® eXperience in the ISGUS cloud effectively assists you in implementing your objectives in terms of strategy and cost planning. As SaaS provider, we underline our competence as your reliable partner and provide you, as an ISGUS user, with an extended range of benefits and applications.

Benefit from the know-how of the ISGUS Group

In 2008, we started to set up the ISGUS data centre at our headquarters in Villingen-Schwenningen which, since then, steadily continues to be expanded. Our fully equipped data centre meets the highest technical standards and complies with all data security and data protection requirements according to both the German law and the European GDPR.

The ISGUS Group with its own data centre is best positioned to further strengthen its role as a pioneer in outsourcing the digital Workforce Management solution. We are entirely independent of third-party cloud infrastructure providers. The ISGUS Group as well as our comprehensive solution portfolio largely benefit from our know-how and experience as operator of the ISGUS data centre.

Customer proximity is top priority for ISGUS

The ISGUS Group operates a dense network of sales and service centres and, with numerous locations worldwide, we most certainly are represented in your vicinity. Thanks to our subsidiaries in Austria, Switzerland, UK and the USA as well as our long-standing partners in most European countries, we have become the most reliable partner for our customers.

Also as a SaaS customer, your local ISGUS Sales and Support team is your active partner and will guide you throughout the entire project, from analysis and consultation, through to installation, customizing, training and support services.

YOUR BENEFITS FROM SOFTWARE AS A SERVICE

YOUR BENEFITS

- » No IT infrastructure investment nor on-going costs for maintenance
- » No administration expense for your digital Workforce Management
- » Guaranteed high degree of availability of 99.5% in the ISGUS data centre
- » Transparent and predictable cost structure
- » Prompt availability, totally independent from your other internal IT projects



**ZEUS®
Time & Attendance**



**ZEUS®
Access Control**



**ZEUS®
Staff Scheduling**



**ZEUS® Production
Data Capture**

SaaS in the ISGUS data centre - certified according to ISO/IEC 27001:2013

SaaS opens up new perspectives for your strategy and cost planning. The benefits arising from the use of our ZEUS® solution on the one hand, and the advantages of the ISGUS data centre on the other hand, create clear added value that can make a decisive difference with regard to your competition.

Competent consulting

We not only analyse and advise you with regard to the solution that best suits you and your business. Additionally, our Software as a Service solution offers the following benefits to the users:

How do you work with ZEUS® eXperience as a SaaS user?

- » SaaS customers access their ZEUS® system hosted in the ISGUS data centre over the web. ZEUS® is a .NET developed web-based solution making client software (terminal server, Citrix, etc.) obsolete.
- » With ZEUS® as SaaS, you work just as independently and individually as with an in-house solution.
- » You are definitely not an anonymous data centre client, but ISGUS is your active partner at all times. Your local ISGUS sales centre will guide and assist you as a competent and experienced business partner right from the first consultation. ISGUS takes care of customizing the system, provides you with professional hotline support and remote maintenance services and, additionally, maintains your hardware components used on site for T&A and access control.

Which cost savings do you benefit from as a SaaS user?

- » Our cloud solution means no investment in costly IT hardware on site, such as servers, operating systems, database licences, etc.
- » Furthermore, all ongoing costs for maintenance and updating of your own IT infrastructure are eliminated.
- » Upfront investment for ZEUS® software licences as well as costly software updates are no longer required! In the ISGUS data centre, you always work with our latest, successfully tested and fail-safe program version.
- » No more need for administrative tasks, data back ups, software updates, etc. to be handled by your own IT staff. In addition, the implementation and ongoing operation of our cloud solution can be realised independently of any other IT projects managed within your organisation.
- » You transfer the investment risk because you only pay for the regular operation without financial pre-investments.



MAXIMUM SECURITY AND OPTIMUM AVAILABILITY FOR YOUR PERSONAL DATA

THE AVAILABILITY OF THE CERTIFIED ISGUS DATA CENTRE

With your ZEUS® SaaS solution (application and database), you fully benefit from a 24/7 system availability. In fact, the ISGUS data centre guarantees a high degree of availability of 99.5% which, undoubtedly, is above the availability usually achievable with on-premise solutions. This is possible due to the data centre virtualization and the use of a redundant, meshed switch architecture ensuring a high level of protection against failures.

As a SaaS customer, you can rely on clearly defined Service Level Agreements (SLA) with guaranteed response times. Furthermore, the ISGUS SaaS solution allows multinational customers to access their data worldwide from any browser at any time regardless of different time zones.

ZEUS® EXPERIENCE AND THE EU GDPR

ZEUS® eXperience fully complies with the EU GDPR regulations. Thus, for instance, it is possible to force the application of intensified password policies acc. to BSI standards. To encrypt communication between client and server, HTTPS is used as secure transmission protocol.

With ZEUS® you can easily create so-called “Modification history” reports providing evidence about whether and which data has been modified and/or whether specific users have altered data. Furthermore, the EU GDPR requirement for pseudonymisation of database backups is implemented.





SECURITY AND DATA PROTECTION IN THE CERTIFIED ISGUS DATA CENTRE

The ISGUS data centre is located within our safe and secure company premises protected by a round-the-clock video monitoring and our “ZEUS® Access” control system. With security transponders, biometric recognition and PIN code request, the latter ensures highest security and, logs each access instance as well as possible access attempts.

Our data centre’s safety concept is based on a distributed architecture and physically separated locations such as:

- » redundant structure of firewall systems
- » redundant structure of the internet connection via the main truck including latency optimisation and automatic fallback line
- » redundant structure of the server farm
- » active-active data centre
- » multi-stage backup strategy (“Backup to disk to tape”)

Professional data centre operation in line with the BSI standards (German Federal Office for Information Security) ensures optimum data backup, data protection and IT security.

THE ISGUS DATA CENTRE COMPLIES WITH:

- » ISO/IEC 27001:2013 certification
- » fire protection F90 (DIN 4102) while observing the limit values, that is 70°C and a rel. humidity <85% over 30 minutes
- » intrusion protection WK II (EN 1627)
- » protection against dust and water jets IP 56 (EN 60529)
- » protection against flue gases (DIN 18095)

THE ISGUS GROUP

AS INTERNATIONAL AS ITS CUSTOMERS AND ITS SOLUTIONS

ISGUS with its close net of distribution partners, its entirely customer-oriented and excellent service and training concepts, is your strong and reliable partner now and in the future.

Benefit from our longstanding experience resulting from over 15,000 installations worldwide.



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